

A Systematic Review of Ethical Leadership in Tourism and Hospitality Settings

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Abstract : The aim of this study is to identify empirical studies that explore and investigate ethical leadership in order to assess and synthesize its impacts and outcomes. This study seeks to provide an evidence-informed answer to a set of questions on ethical leadership definition in the field of tourism and hospitality, its investigation, and examination, and its outcome. A systematic literature review, using medical science-based methodology, was conducted to synthesize research by reliable means. Four themes were identified from the analysis. These themes are: Ethical leaders' characteristics, healthy work environment, ethical leadership effectiveness, and the application of ethical leadership across cultures. This study provides the potential to move hospitality and tourism leadership forward and encourage researchers to investigate new research topics. To the best of the author's knowledge, this is the first systematic review focusing on ethical leadership in tourism and hospitality settings.

Keywords : ethical leadership, approach, outcome, tourism, hospitality, systematic review

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