Business Rules for Data Warehouse

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Abstract—Business rules and data warehouse are concepts and technologies that impact a wide variety of organizational tasks. In general, each area has evolved independently, impacting application development and decision-making. Generating knowledge from data warehouse is a complex process. This paper outlines an approach to ease import of information and knowledge from a data warehouse star schema through an inference class of business rules. The paper utilizes the Oracle database for illustrating the working of the concepts. The star schema structure and the business rules are stored within a relational database. The approach is explained through a prototype in Oracle’s PL/SQL Server Pages.

Keywords—Business Rules, Data warehouse, PL/SQL Server Pages, Relational model, Web Application.

I. INTRODUCTION

BUSINESS rules and data warehouse are concepts and technologies that impact a wide variety of organizational tasks. Each area has evolved independently, impacting application development and decision-making.

A data warehouse is developed to support a broad range of organizational (decision) tasks [5]. It is an organized collection of large amounts of structured data, designed and intended to support decision making in organizations. A data warehouse models data differently from transactional databases. There are many models for structuring warehouse data like star schema, snowflake schema, and constellation schema. Of these, the most common model for structuring data is the star schema [11]. The import of information and knowledge from a data warehouse is a complex process that requires understanding of the schema structure and the underlying business environment.

Business rules, on the other hand, are abstractions of the policies and practices of a business organization. Business rules reflect the decisions needed to accomplish business policy and objectives of an organization [3, 4, 6, 12]. Business rules specification enables an organization to better understand its operating environment, along with the ability to assert business structure, control and influence over organizational tasks [12].

Business rules are generally developed as an addendum to transactional database development [3, 4]. They are analyzed from the perspective of either extending an entity relationship model, or protect integrity within a relational database, or assist in the modeling of applications using events to invoke them [1, 6, 12]. Business rules systems are separate systems that assist in the management and execution of business rules pertaining to computational and integrity validation of business logic [6].

There are many classes of business rules [6, 7, 8, 9, 13]. One class of business rules referred as inferences facilitates the creation of a new piece of information or knowledge. Such rules typically express decision-making guidelines. These business rules are expressed declaratively in condition-action terminology represented as IF condition THEN action format. A condition is some constraint, while the action clause reflects the decision or advice. Figure 1 shows an example of a business rule that describes a set of constraints applicable for approving a loan application.

![Sample Business Rule](image)

Since the declarative nature of business rules are easier to grasp, it is possible to extend the decision support capabilities of business rules beyond transactional databases to data warehouse. Such an application of business rules simplifies the generation and import of information and knowledge from the data warehouse, thereby improving decision support.

This paper outlines an approach to ease import of information and knowledge from a data warehouse star schema through an inference class of business rules. To facilitate such retrieval, the star schema structure and the business rules are stored within a relational database. The approach is illustrated on an Oracle 10g database through a prototype in PL/SQL Server Pages [2, 10]. PL/SQL server pages is a server-side scripting approach for developing database driven dynamic Web pages. The PL/SQL server page uses Oracle’s primary database language PL/SQL as a scripting language along with HTML to generate database driven Web pages. The paper now outlines the mechanism for mapping business rules to a star schema, followed by its implementation through a Web prototype.

II. MAP BUSINESS RULES TO STAR SCHEMA

Mapping of business rules to a data warehouse star schema involves (i) understanding of the star schema structure –
dimensions and fact; (ii) representation of star schema instance as a business rule; (iii) nature of business rules representation in database; and (iv) matching of business rules with star schema for rule validation. Each of these features is now explored.

A. Star Schema Structure

The basic premise of a star schema is that information can be classified into two groups: facts and dimensions. Facts are the core data elements one is analyzing, while the dimensions are attributes about the facts. For example, units of items sold are facts, while the criteria to analyze item sale are dimensions.

From a data modeling perspective, a star schema consists of tables referred as dimensions and fact. The fact table is joined to dimension tables using foreign key references. The primary key of the fact table is usually a composite key that is made up of all of its foreign keys. The fact table contains data that represents a measure that is the focus of star schema, like price, discount values, number of units sold, dollar value of sales, and so on. The fact table measure values often represent summarized and aggregated data. Also a fact table is usually very large in terms of rows.

Figure 2 shows a symbolic star schema ERD with four dimension tables and a fact table. Each table has a primary key. The dimension table includes attributes that are the basis for establishing the criteria for retrieving fact measure value. Typically a star schema always includes a time dimension to provide a time perspective during the analysis. Each row of the fact table represents a star schema instance.

B. Representation of Star Schema Instance as a Business Rule

Merging of business rules with star schema is enabled through the concept of star schema instance. This merging occurs as follows:

1. Each dimension is a constraint in the business rule.
2. Each fact is a constraint in the business rule.
3. Each action refers to the combination of fact and dimensions related to a star schema instance.

A typical business rule for star schema instance can be expressed symbolically as:

```
IF constraint1 operator value AND constraint2 operator value AND ...
THEN action
```

The IF section represents the attributes of the tables participating in the star schema that need to be validated for the desired action. In the IF section, the `constraint1`, `constraint2`, and so on represent the dimension and fact table attributes, the `operator` is the conditional operator (like =, >, and so on), and the `value` refers to the corresponding dimension/fact attribute value. The `action` entry in the THEN section can be a narrative conclusion that reflects some decision or knowledge based on the star schema instance value set (as specified in the IF section).

For example, a sample business rule structure for the Figure 2 star schema would be as follows:

```
IF dimension1.attribute operator value AND dimension2.attribute operator value AND dimension3.attribute operator value AND fact.factmeasure operator value
THEN action
```

It is not necessary that all the dimension tables participate in a business rule structure. However, every business rule will contain a constraint clause that includes a fact table attribute with its corresponding operator and value. The number of constraints within a business rule are not limited to the number of dimensions within the star schema. It is possible to have constraint clauses corresponding to different attributes of the same dimension table.

A data warehouse can have many star schema (or cubes) pertaining to the needs for analyzing various business activities. Each star schema cube in this case will have its own set of business rules corresponding to its structure. To facilitate modularization, business rules belonging to a star schema cube can be grouped and referred by a cube area name. A cube area business rules in a way pertain to the analysis associated with a specific star schema cube. For example, there could be one cube area of business rules for the sales analysis star schema cube, another cube area of inventory analysis star schema cube, and so on. Cube area concept in a way acts as a container of business rules belonging to a star schema cube.

C. Nature of Business Rules Representation in Database

Even though business rules are defined by the user in declarative language, within the database, these business rules
can be stored as database tables. Structuring of business rules within a database facilitates efficient processing and management of rules, besides providing better association with star schema structure. The storage of business rules in database is based on the concept of cube areas. Business rules pertaining to a cube area are stored in one table named after the cube area, wherein each row represents the individual rule for that area. Each entry of the rule is stored as an attribute in the table. Each cube area table structure will be similar. The generic structure of cube area table as defined through the SQL Create Table syntax is as follows:

```sql
create table cube_area
(rule_no number(2) constraint cube_area_pk primary key,
action varchar2(150),
const1 varchar2(150),
const1_op varchar2(20),
const1_value varchar2(150),
...);
```

where RuleNo is the sequential number for each rule as well as the primary key; action attribute contains the action clause value of the business rule; while the next set of attributes are repeated for each constraint. Const1 attribute is the first constraint name; const1_op attribute is the first constraint conditional operator; and const1_value attribute is the first constraint value in the business rule. Each constraint attribute entry includes the dimension or fact attribute name. For example, the table structure for the following two business rules is shown in Table 1. Due to many attribute columns, the attributes are shown horizontally, while the rows are shown vertically.

**Table 1**
SALES ANALYSIS TABLE

<table>
<thead>
<tr>
<th>Attributes</th>
<th>Row 1</th>
<th>Row 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>RuleNo</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Action</td>
<td>Q2 on target</td>
<td>Q1 needs improvement</td>
</tr>
<tr>
<td>Const1</td>
<td>item.itemcategory</td>
<td>item.itemcategory</td>
</tr>
<tr>
<td>Const1_op</td>
<td>=</td>
<td>=</td>
</tr>
<tr>
<td>Const2</td>
<td>time.timequarter</td>
<td>time.timequarter</td>
</tr>
<tr>
<td>Const2_op</td>
<td>=</td>
<td>=</td>
</tr>
<tr>
<td>Const2_value</td>
<td>Q2</td>
<td>Q1</td>
</tr>
<tr>
<td>Const3</td>
<td>store.storecity</td>
<td>store.storecity</td>
</tr>
<tr>
<td>Const3_op</td>
<td>=</td>
<td>=</td>
</tr>
<tr>
<td>Const3_value</td>
<td>Kansas City</td>
<td>Kansas City</td>
</tr>
<tr>
<td>Const4</td>
<td>sum(salesunits)</td>
<td>customer.custzip</td>
</tr>
<tr>
<td>Const4_op</td>
<td>&gt;</td>
<td>=</td>
</tr>
<tr>
<td>Const4_value</td>
<td>8000</td>
<td>64530</td>
</tr>
<tr>
<td>Const5</td>
<td>avg(salesunits)</td>
<td></td>
</tr>
<tr>
<td>Const5_op</td>
<td>&lt;</td>
<td></td>
</tr>
<tr>
<td>Const5_value</td>
<td>600</td>
<td></td>
</tr>
</tbody>
</table>

**D. Merging Business Rules with Star Schema**

Any retrieval of information from the star schema is accomplished through a program unit (database procedure) utilizing dynamic SQL concepts. Essentially, each business rule is processed through a SQL query using dynamic SQL concepts. Once the query is executed, its results are further processed to validate the business rule. To illustrate the business rule query of a star schema cube, a sample star schema cube ERD is shown in Figure 3.

![Fig. 3 Star Schema Cube ERD](image-url)
In Figure 3, Customer, Item, Store, and Time tables represent the dimensions, while Sales is the fact table. Dimension table attributes define the criteria on the basis of which query will be formed. A typical query toward the star schema will be:

For customer attribute, product attribute, time attribute, store attribute find the sales (SalesUnits) value.

where each instance of the Sales fact represents the linking of dimension tables with the fact table.

The matching of a business rule with star schema instance through a SQL query occurs as follows:

1. The rule structure pertaining to the dimension constraints defines the constituents of the WHERE clause in the query.
2. The fact constraints define the constituents of the SELECT clause.
3. The query will always contain a join of all the tables involved in the star schema. The symbolic structure of the query will be as follows:

$$\text{select fact-constraint from fact-table, dimension-table1, dimension-table2, \ldots where dimension-constraint1 constraint1-op constraint1-value and dimension-constraint2 constraint2-op constraint2-value and \ldots (other dimension constraint expression) and fact-table.attribute = dimension-table1.attribute and fact-table.attribute = dimension-table2.attribute and \ldots (other join conditions) }$$

For example, the Row 1 business rule in Table 1 can be expressed in SQL query as follows:

$$\text{select sum(salesunits) from sales, item, time, store, customer where item.itemcategory = 'Printer' and time.timequarter = 'Q2' and store.storecity = 'Kansas City' and sales.itemid = item.itemid and sales.timeid = time.timeid and sales.storeid = store.storeid and sales.custid = customer.custid where item.itemcategory = 'Printer' and time.timequarter = 'Q2' and store.storecity = 'Kansas City' are dimension constraints, while sales.itemid = item.itemid and sales.timeid = time.timeid and sales.storeid = store.storeid and sales.custid = customer.custid are join conditions.}$$

The matching of the constraint containing the fact value is checked last after the query has successfully executed. Such matching now determines the status of rule validation. In the above example, the sum(salesunits) value is checked next to see whether it is greater than 8000 as listed in the business rule through “sum(salesunits) > 8000” constraint. This final matching eventually determines whether action should be followed or not.

### III. WEB PROTOTYPE

A prototype to illustrate the representation of business rule in database, and its utilization to query a star schema is shown through a Web interface using Oracle’s PL/SQL server pages technology. The prototype uses the star schema shown in Figure 3. The table rows with sample values for the Figure 3 star schema are shown in Table 2 through Table 6.

<table>
<thead>
<tr>
<th>TABLE II</th>
</tr>
</thead>
<tbody>
<tr>
<td>ITEM TABLE</td>
</tr>
<tr>
<td>Itemid</td>
</tr>
<tr>
<td>101</td>
</tr>
<tr>
<td>102</td>
</tr>
<tr>
<td>103</td>
</tr>
<tr>
<td>104</td>
</tr>
<tr>
<td>105</td>
</tr>
<tr>
<td>106</td>
</tr>
<tr>
<td>107</td>
</tr>
<tr>
<td>108</td>
</tr>
<tr>
<td>109</td>
</tr>
<tr>
<td>110</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>TABLE III</th>
</tr>
</thead>
<tbody>
<tr>
<td>STORE TABLE</td>
</tr>
<tr>
<td>Storeid</td>
</tr>
<tr>
<td>101</td>
</tr>
<tr>
<td>102</td>
</tr>
<tr>
<td>103</td>
</tr>
<tr>
<td>104</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>TABLE IV</th>
</tr>
</thead>
<tbody>
<tr>
<td>CUSTOMER TABLE</td>
</tr>
<tr>
<td>Custid</td>
</tr>
<tr>
<td>101</td>
</tr>
<tr>
<td>102</td>
</tr>
<tr>
<td>103</td>
</tr>
<tr>
<td>104</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>TABLE V</th>
</tr>
</thead>
<tbody>
<tr>
<td>TIME TABLE</td>
</tr>
<tr>
<td>Timeid</td>
</tr>
<tr>
<td>101</td>
</tr>
<tr>
<td>102</td>
</tr>
<tr>
<td>103</td>
</tr>
<tr>
<td>104</td>
</tr>
<tr>
<td>105</td>
</tr>
</tbody>
</table>
TABLE VI

<table>
<thead>
<tr>
<th>Salesid</th>
<th>Itemid</th>
<th>Storeid</th>
<th>Custid</th>
<th>Timeid</th>
<th>Salesunits</th>
</tr>
</thead>
<tbody>
<tr>
<td>100</td>
<td>101</td>
<td>101</td>
<td>101</td>
<td>101</td>
<td>500</td>
</tr>
<tr>
<td>101</td>
<td>102</td>
<td>102</td>
<td>102</td>
<td>102</td>
<td>550</td>
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<td>102</td>
<td>103</td>
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<td>103</td>
<td>103</td>
<td>1500</td>
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<td>103</td>
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<td>101</td>
<td>104</td>
<td>3500</td>
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<td>104</td>
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<td>105</td>
<td>8500</td>
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<td>105</td>
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<td>103</td>
<td>106</td>
<td>4500</td>
</tr>
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<td>106</td>
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<td>103</td>
<td>101</td>
<td>107</td>
<td>6500</td>
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<td>107</td>
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<td>5500</td>
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<td>101</td>
<td>103</td>
<td>109</td>
<td>6000</td>
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<td>300</td>
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<td>102</td>
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<td>103</td>
<td>112</td>
<td>8200</td>
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<tr>
<td>112</td>
<td>101</td>
<td>101</td>
<td>101</td>
<td>101</td>
<td>500</td>
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<tr>
<td>113</td>
<td>102</td>
<td>102</td>
<td>102</td>
<td>102</td>
<td>550</td>
</tr>
<tr>
<td>114</td>
<td>103</td>
<td>103</td>
<td>103</td>
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<td>1500</td>
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<td>115</td>
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<td>116</td>
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<td>102</td>
<td>105</td>
<td>8500</td>
</tr>
<tr>
<td>117</td>
<td>106</td>
<td>102</td>
<td>103</td>
<td>106</td>
<td>4500</td>
</tr>
<tr>
<td>118</td>
<td>107</td>
<td>103</td>
<td>101</td>
<td>107</td>
<td>6500</td>
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<tr>
<td>119</td>
<td>108</td>
<td>104</td>
<td>102</td>
<td>108</td>
<td>5500</td>
</tr>
<tr>
<td>120</td>
<td>109</td>
<td>101</td>
<td>103</td>
<td>109</td>
<td>6000</td>
</tr>
<tr>
<td>121</td>
<td>110</td>
<td>102</td>
<td>101</td>
<td>110</td>
<td>300</td>
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<tr>
<td>122</td>
<td>101</td>
<td>103</td>
<td>102</td>
<td>111</td>
<td>200</td>
</tr>
<tr>
<td>123</td>
<td>102</td>
<td>104</td>
<td>103</td>
<td>112</td>
<td>8200</td>
</tr>
</tbody>
</table>

To simplify the conceptual implementation, Oracle standard SQL is utilized instead of Oracle data warehouse specific statements like CREATE DIMENSION, and so on. The Oracle data warehouse statements are more attuned for efficiency during warehouse setup and working.

There are two business rules for the star schema as outlined in Table 1(sales_analysis table). The SQL to store the business rules in database is shown below.

```
cREATE TABLE sales_analysis
   (ruleno integer constraint sa_pk primary key,
    action varchar2(150),
    const1 varchar2(150),
    const1_op varchar2(20),
    const1_value varchar2(150),
    const2 varchar2(150),
    const2_op varchar2(20),
    const2_value varchar2(150),
    const3 varchar2(150),
    const3_op varchar2(20),
    const3_value varchar2(150),
    const4 varchar2(150),
    const4_op varchar2(20),
    const4_value varchar2(150),
    const5 varchar2(150),
    const5_op varchar2(20),
    const5_value varchar2(150));
```

The prototype consists of two Web pages, and is limited to one cube area. The interaction of the two Web pages within the Web architecture is shown in Figure 4. PL/SQL server pages are stored as Web procedures within the Oracle database.

![Fig. 4 Web Architecture for PL/SQL Server Pages](image)

The user requests for the first Web page titled select rule. This page displays the existing business rules for selection. Figure 5 shows a view of the select rule Web page. The select rule Web page is generated through a Web procedure also titled “select_rule” as listed in Appendix-A.
The response page titled check rule validates the selected rule displayed on the select rule page. Figure 6 shows the response page in browser when the rule is valid, while Figure 7 shows the response page in browser when the rule is invalid.

The check rule Web page is generated through a Web procedure also titled “check_rule” as listed in Appendix-B. The check_rule procedure logic of business rule validation with the star schema is shown in Figure 8.

Fig. 5 Select Rule Web page in Browser

The following rule is validated with Star Schema

IF item.itemcategory = Printer AND
IF time.timequarter = Q2 AND
IF store.storecity = Kansas City AND
IF sum(salesunits) > 8000
THEN Q2 on target

IF item.itemcategory = Monitor AND
IF time.timequarter = Q3 AND
IF store.storecity = Kansas City AND
IF customer.custzip = 64530 AND
IF avg(salesunits) < 600
THEN Q3 needs improvement

IF item.itemcategory = Monitor AND
IF time.timequarter = Q1 AND
IF store.storecity = Kansas City AND
IF customer.custzip = 64530 AND
IF avg(salesunits) < 600
THEN Q1 needs improvement

Fig. 6 Check Rule Web page in Browser showing Rule Validation

Rule cannot be validated with warehouse schema

IF item.itemcategory = Printer AND
IF time.timequarter = Q2 AND
IF store.storecity = Kansas City AND
IF sum(salesunits) > 8000
THEN Q2 on target

IF item.itemcategory = Monitor AND
IF time.timequarter = Q3 AND
IF store.storecity = Kansas City AND
IF customer.custzip = 64530 AND
IF avg(salesunits) < 600
THEN Q3 needs improvement

IF item.itemcategory = Monitor AND
IF time.timequarter = Q1 AND
IF store.storecity = Kansas City AND
IF customer.custzip = 64530 AND
IF avg(salesunits) < 600
THEN Q1 needs improvement

Fig. 7 Check Rule Web page in Browser showing Invalid Rule

The check rule Web page is generated through a Web procedure also titled “check_rule” as listed in Appendix-B. The check_rule procedure logic of business rule validation with the star schema is shown in Figure 8.
The check_rule Web procedure utilizes a database function validate_rule to complete the processing. The logic of the function validate_rule is shown in Figure 9, while its details are listed in Appendix-C.

IV. CONCLUSION

Use Data warehouse star schema is a very powerful concept to perform business analysis. Typically such analysis is performed through highly specialized applications which include drill-down and roll-up features. Business rules represent business knowledge necessary for organization working. Use of business rule concepts to analyze data warehouse extends the scope of business rules beyond transactional applications.

This paper is an attempt to illustrate how business rules can be applied to data warehouse star schema setup. Further research is in progress to extend the prototype features. This involves (i) providing the ability to validate business rules on other data warehouse schemas like snowflake and constellation, (ii) incorporate additional complexity in rule specification, (iii) explore the utility of rule chain levels, and (iv) including additional data warehouse activity.

Fig. 9 validate_rule function logic
APPENDIX-B

```plsql
<%@page language="PL/SQL"%>
<%@plsql procedure="check_rule"%>

<-- Input parameters received from the first Web page for selected rule -->
<%@plsql parameter="send_text" default="null"%>
<%@plsql parameter="formsbutton1" default="null"%>

<!-- retrieve rule details from the database -->
cursor rule_cur is
  select * from sales_analysis
  where ruleno = send_text;
  rule_row rule_cur%rowtype;
<!DOCTYPE HTML PUBLIC "/W3C//DTD HTML 4.01 Transitional//EN">
<head>
<title>Check Rule</title>
</head>
<body>
  <div><p>Business Rules <br>
    <i>with</i><br>
    Data Warehouse<br>
    Web Prototype</p>
  </div>
  <!-- Start Page Content -->
  <% open rule_cur;
    fetch rule_cur into rule_row;
    <!-- Call function validate_rule for validation -->
    if validate_rule(send_text) then
      <p>The following rule is validated with Star Schema</p>
      <p>The following rule is validated with Star Schema</p>
    <%end if; if rule_row.const5 is null then%>
    <%end if; if rule_row.const5 is null then%>
      <p>Rule cannot be validated with warehouse schema</p>
    <%end if; if rule_row.const5 is null then%>
    </body>
</html>
```

APPENDIX-C

```plsql
Appendixes, create or replace function validate_rule
(send_text varchar2)
return boolean as
/* retrieve rule details from the database */
cursor rule_cur is
  select * from sales_analysis
  where ruleno = send_text;
  rule_row rule_cur%rowtype;
  str varchar2(2000);
  comp_value integer;
  fact_op varchar2(15);
  fact_value integer;
  begin
    open rule_cur;
    fetch rule_cur into rule_row;
    /* compose dynamic SQL query for querying the star schema */
    if rule_row.const5 is null then
      str := 'select '||rule_row.const4||' from sales, item, store, customer, time where sales.itemid = item.itemid and sales.storeid = store.storeid and sales.timeid = time.timeid and sales.custid = customer.custid
          and '||rule_row.const1||' = :i and '||rule_row.const2||' = :j and '||rule_row.const3||' = :k';
      execute immediate str into comp_value using rule_row.const1_value, rule_row.const2_value, rule_row.const3_value;
    end if;
    fact_op := rule_row.const4_op;
    fact_value := rule_row.const4_value;
```
```sql
else

str := 'select '||rule_row.const5||' from sales, item, store,
customer, time where sales.itemid = item.itemid and
sales.storeid = store.storeid and sales.timeid = time.timeid and
sales.custid = customer.custid and '||rule_row.const1||' = :i and '||rule_row.const2||' = :j and
'||rule_row.const3||' = :k and '||rule_row.const4||' = :l';

execute immediate str into comp_value using
rule_row.const1_value, rule_row.const2_value,
rule_row.const3_value, rule_row.const4_value;

fact_op := rule_row.const5_op;
fact_value := rule_row.const5_value;
end if;

/* Check the fact condition in the business rule with the
value returned from the star schema to validate the business
rule */

if (fact_op = 'is') or (fact_op = '=') then
   if comp_value = fact_value then
      return true;
   else
      return false;
   end if;
else if (fact_op = 'is greater than') or (fact_op = '>') then
   if comp_value > fact_value then
      return true;
   else
      return false;
   end if;
else if (fact_op = 'is less than') or (fact_op = '<') then
   if comp_value < fact_value then
      return true;
   else
      return false;
   end if;
else if fact_op = 'is between' then
   if (fact_op >= fact_value) and (fact_op <= fact_value)
   then
      return true;
   else
      return false;
   end if;
end if;

```

**REFERENCES**


Dr. Rajeev Kaula is presently a Professor in Computer Information Systems at Missouri State University, Springfield, Missouri (USA). He completed his MBA from Banaras Hindu University (India), MS from Roosevelt University (USA) and Ph.D from State University of New York, Binghamton (USA). He has about 4 years of industry experience, and about 20 years of experience in teaching and research. His fields of interest include database applications, business rules working, data warehouse, business intelligence, business process management, computer integrated manufacturing, and open information systems. He has also written books on Oracle PL/SQL Server Pages and Open Information Systems. He has more than 40 publications to his credit in international journals and conferences.