

Waiting Time Reduction in a Government Hospital Emergency Department: A Case Study on AlAdan Hospital, Kuwait

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Abstract : This paper addresses the problem of long waiting times in government hospitals emergency departments (ED). It aims at finding feasible and simple ways of reducing waiting times that do not require a lot of resources and/or expenses. AlAdan Hospital in Kuwait was chosen to be understudy to further understand and capture the problem.

Keywords : healthcare, hospital, Kuwait, waiting times, emergency department

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