

## A Process Model for Online Trip Reservation System

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**Abstract :** Online booking for a trip or hotel has become an indispensable traveling tool today, people tend to be more interested in selecting air flight travel as their first choice when going for a long trip. People's shopping behavior has greatly changed by the advent of social network. Traditional ticket booking methods are considered as outdated with the advancement in tools and technology. Web based booking framework is an 'absolute necessity to have' for any visit or movement business that is investing heaps of energy noting telephone calls, sending messages or considering employing more staff. In this paper, we propose a process model for online trip reservation for our designed web application. Our proposed system will be highly beneficial and helps in reduction in time and cost for customers.

**Keywords :** trip, hotel, reservation, process model, time, cost, web app

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