

Improving Post Release Outcomes

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Abstract : This case study examines the development of a new service delivery model for prisons that focuses on using NGO's to provide more effective case management and post release support functions. The model includes the co-design of the service delivery model and innovative commercial agreements that encourage embedded service providers within the prison and continuity of services post release with outcomes based payment mechanisms. The collaboration of prison staff, probation and parole officers and NGO's is critical to the success of the model and its ability to deliver value and positive outcomes in relation to desistance from offending.

Keywords : collaborative service delivery, desistance, non-government organisations, post release support services

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