

## Acceptance towards Counselling Services among Flood Victims in Selangor

**Authors :** Husni Mohd Radzi, Lilie Zahara Ramly, Sapora Sipon, Salhah Abdullah

**Abstract :** Malaysia have been experiencing series of huge floods all around the country for the past decades despite planned development done by local authorities. The floods incurred due to factors like natural climate change or man-made disaster. Floods have caused a lot of damages, destructions and losses in term of infrastructure, financial implications and physical health. However, other damaging aspect was not being given much attention are the psychological need of the flood victim. The traumatic impact from the natural disaster like floods may cause serious psychological and spiritual deterioration. Many flood relief shelters in the past did not provide counseling services for flood victims to consult, and as a result, it contributes to added stress among the flood victims, as the issue were not being addressed. Some studies indicates that flood victims did not look for counseling service being offered. A total of 257 flood victim was involved in this study. Main area of the study was Kg Bukit Changgang, Kg. Rancangan Tanah Belia, Kg. Labohan Dagang and Kg. Olak Lempit in Kuala Langat, Selangor. The flood victims have responded to the survey given and the data was analyze using SPSS for descriptive information and other measures. At least 13 victims were reported to have experienced moderate to severe level of stress and anxiety over the flood disaster incidents and a total of 88 respondents admitted to have at least thought and consider getting counseling service.

**Keywords :** perception, acceptance towards counseling, counseling service for flood victim, disaster

**Conference Title :** ICHHS 2015 : International Conference on Humanity, History and Society

**Conference Location :** Cape Town, South Africa

**Conference Dates :** November 05-06, 2015