

Process Driven Architecture For The 'Lessons Learnt' Knowledge Sharing Framework: The Case Of A 'Lessons Learnt' Framework For KOC

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Abstract : On a regular basis, KOC engages into various types of Projects. However, due to very nature and complexity involved, each project experience generates a lot of 'learnings' that need to be factored into while drafting a new contract and thus avoid repeating the same mistakes. But, many a time these learnings are localized and remain as tacit leading to scope re-work, larger cycle time, schedule overrun, adjustment orders and claims. Also, these experiences are not readily available to new employees leading to steep learning curve and longer time to competency. This is to share our experience in designing and implementing a process driven architecture for the 'lessons learnt' knowledge sharing framework in KOC. It high-lights the 'lessons learnt' sharing process adopted, integration with the organizational processes, governance framework, the challenges faced and learning from our experience in implementing a 'lessons learnt' framework.

Keywords : lessons learnt, knowledge transfer, knowledge sharing, successful practices, Lessons Learnt Workshop, governance framework

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