

An Investigation of Quality Practices in Libyan Industrial Companies

Authors : Mostafa A. Shokshok, Omran Ali Abu Kraiss

Abstract : This paper describes the collection and analysis of data obtained from face-to-face interviews conducted in selected Libyan industrial companies. The objectives of the interviews are to enhance understanding, and generate explanations of current issues in culture and quality management systems in Libyan companies. The method used in analyzing the questions, as well as the main finding of each question are explained. The interviews probed areas identify national and organizational culture, quality management systems, current methods, effects, barriers and other factors affecting the success of quality management implementation. Eleven questions are prepared and been discussed with the interviewees.

Keywords : interviews, quality, culture, Libyan industrial companies

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