

Evaluating the Impact of Cloud Computing on Collaboration Service in Knowledge Management Systems

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Abstract : One of the most important services of Knowledge Management Systems (KMS) is collaboration service which plays a decisive role in organization efficiency. Cloud computing as one of the latest IT technologies has brought a new paradigm in delivering services and communications. In this research, we evaluate the impact of cloud computing on the collaboration service of KMS and for doing so, four variables of cloud computing and three variables of the collaboration service were detected to be assessed. It was found that cloud computing has a far-reaching direct impact on the collaboration service.

Keywords : cloud computing, collaboration service, knowledge management systems, cloud computing

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