World Academy of Science, Engineering and Technology International Journal of Computer and Information Engineering Vol:8, No:04, 2014

A Study of Lurking Behavior: The Desire Perspective

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Abstract: Lurking behaviour is common in information-seeking oriented communities. Transferring users with lurking behaviour to be contributors can assist virtual communities to obtain competitive advantages. Based on the ecological cognition framework, this study proposes a model to examine the antecedents of lurking behaviour in information-seeking oriented virtual communities. This study argues desire for emotional support, desire for information support, desire for performance-approach, desire for performance -avoidance, desire for mastery-approach, desire for mastery-avoidance, desire for ability trust, desire for benevolence trust, and desire for integrity trust effect on lurking behaviour. This study offers an approach to understanding the determinants of lurking behaviour in online contexts.

Keywords: lurking behaviour, the ecological cognition framework, Information-seeking oriented virtual communities, desire

 $\textbf{Conference Title:} \ \textbf{ICCSIM 2014:} \ \textbf{International Conference on Computer Science and Information Management}$

Conference Location: Venice, Italy Conference Dates: April 14-15, 2014