

Prioritizing The Evaluation factors of Hospital Information System with The Analytical Hierarchy Process

Authors : F.Sadoughi, A. Sarsarshahi, L, Eerfannia, S.M.A. Khatami

Abstract : Hospital information systems with lots of ability would lead to health care quality improvement. Evaluation of this system has done according different method and criteria. The main goal of present study is to prioritize the most important factors which are influence these systems evaluation. At the first step, according relevant literature, three main factor and 29 subfactors extracted. Then, study framework was designed. Based on analytical hierarchical process (AHP), 28 paired comparisons with Saaty range, in a questionnaire format obtained. Questionnaires were filled by 10 experts in health information management and medical informatics field. Human factors with weight of 0.55 were ranked as the most important. Organization (0.25) and technology (0.14) were in next place. It seems MADM methods such as AHP have enough potential to use in health research and provide positive opportunities for health domain decision makers.

Keywords : Analytical hierarchy process, Multiple criteria decision-making (MCDM), Hospital information system, Evaluation factors

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