Identifying the Knowledge Management and its Capabilities in Universities: A Case Study of Public Universities in Nigeria

Authors : Hilary Joseph Watsilla

Abstract : Research work is a vital part of the university system; in Nigeria public universities, research is used in measuring the development of individuals and departments within the academic system. Information technology has impacted the way research is carried out by providing easy access to information and improved collaboration between research and other instruments necessary for research activities. However, access to some of these IT facilities is not readily available in most of the public institutions in Nigeria. Research activities are usually tedious and rigorous and any inadequacy in research resources might affect the quality of research outcome. This study aims to identify the IT capability and knowledge management capabilities necessary for academic researchers in public universities in Nigeria, as it will provide more incite to the knowledge creation processes of research. The research will be conducted using an interpretive lens, which will provide a more qualitative understanding of the subject matter. The outcome of the research will provide an empirical understanding of the IT capabilities, which help in the optimization of the knowledge management capabilities of the university.

Keywords : IT capabilities, KM capabilities, universities, academic research

Conference Title : ICKMIS 2025 : International Conference on Knowledge Management and Information Systems

Conference Location : Dubai, United Arab Emirates

Conference Dates : February 10-11, 2025