

## Requirements Engineering via Controlling Actors Definition for the Organizations of European Critical Infrastructure

**Authors :** Jiri F. Urbanek, Jiri Barta, Oldrich Svoboda, Jiri J. Urbanek

**Abstract :** The organizations of European and Czech critical infrastructure have specific position, mission, characteristics and behaviour in European Union and Czech state/ business environments, regarding specific requirements for regional and global security environments. They must respect policy of national security and global rules, requirements and standards in all their inherent and outer processes of supply-customer chains and networks. A controlling is generalized capability to have control over situational policy. This paper aims and purposes are to introduce the controlling as quite new necessary process attribute providing for critical infrastructure is environment the capability and profit to achieve its commitment regarding to the effectiveness of the quality management system in meeting customer/ user requirements and also the continual improvement of critical infrastructure organization's processes overall performance and efficiency, as well as its societal security via continual planning improvement via DYVELOP modelling.

**Keywords :** added value, DYVELOP, controlling, environments, process approach

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