

The Impact of the Knowledge-Sharing Factors on Improving Decision Making at Sultan Qaboos University Libraries

Authors : Aseela Alhinaai, Suliman Abdullah, Adil Albusaidi

Abstract : Knowledge has been considered an important asset in private and public organizations. It is utilized in the libraries sector to run different operations of technical services and administrative works. As a result, the International Federation of Library Association (IFLA) established a department "Knowledge Management" in December 2003 to provide a deep understanding of the KM concept for professionals. These are implemented through different programs, workshops, and activities. This study aims to identify the impact of the knowledge-sharing factors (technology, collaboration, management support) to improve decision-making at Sultan Qaboos University Libraries. This study conducted a quantitative method using a questionnaire instrument to measure the impact of technology, collaboration, and management support on knowledge sharing that lead to improved decision-making. The study population is the (SQU) libraries (Main Library, Medical Library, College of Economic and political science library, and Art Library). The results showed that management support, collaboration, and technology use have a positive impact on the knowledge-sharing process, and knowledge-sharing positively affects the decision making process.

Keywords : knowledge sharing, decision-making, information technology, management support, corroboration, Sultan Qaboos University

Conference Title : ICSKTISM 2023 : International Conference on Secure Knowledge Transferring and Information Sharing Methods

Conference Location : Istanbul, Türkiye

Conference Dates : July 24-25, 2023