

## Methods Used to Perform Requirements Elicitation for FinTech Application Development

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**Abstract :** Fintech is the new hot topic of the 21st century, a discipline that combines financial theory with computer modelling. It can provide both digital analysis methods for investment banks and investment decisions for users. Given the variety of services available, it is necessary to provide a superior method of requirements elicitation to ensure that users' needs are addressed in the software development process. The accuracy of traditional software requirements elicitation methods is not sufficient, so this study attempts to use a multi-perspective based requirements heuristic framework. Methods such as interview and questionnaire combination, card sorting, and model driven are proposed. The collection results from PCA show that the new methods can better help with requirements elicitation. However, the method has some limitations and, there are some efficiency issues. However, the research in this paper provides a good theoretical extension that can provide researchers with some new research methods and perspectives viewpoints.

**Keywords :** requirement elicitation, FinTech, mobile application, survey, interview, model-driven

**Conference Title :** ICSRMPP 2022 : International Conference on Software Requirements Management Principles and Practices

**Conference Location :** San Francisco, United States

**Conference Dates :** November 03-04, 2022