A General Framework to Successfully Operate the Digital Transformation Process in the Post-COVID Era

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Abstract : In this paper, we shed light on "Digital Divide 2.0," which we see as COVID-19's Version of the Digital Divide! We believe that "Fighting" against Digital Divide 2.0 necessitates for a Country to be seriously advanced in the Global Digital Transformation that is, naturally, a complex, delicate, costly and long-term Process. We build an argument supporting our assumption and, from there, we present the foundations of a computational framework to guide and streamline Digital Transformation at all levels.