

Application of Facilities Management Practice in High Rise Commercial Properties: Jos in Perspective

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Abstract : The article studied the application of facilities management practice in high rise commercial properties. Convenience sampling technique was used in administering questionnaires to the 60 respondents who responded to the survey. It was found out that the extent of application of facilities management in the subject properties is better described as below average. Similarly, the most frequently tools of facilities management in use and employed in the properties were outsourcing and in-house sourcing. This was influenced by the level of their familiarity with the tools. Planned and Preventive maintenance should be taken regularly in order to enhance the effectiveness of the facilities management and to satisfy both the owner and customers of the organization.

Keywords : commercial properties, facilities management, high-rise buildings, Jos metropolis and outsourcing

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