

## Mediation Models in Triadic Relationships: Illness Narratives and Medical Education

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**Abstract :** Narrative psychology is based on the dialogical relationship between self and other. The dialogue can consist of divided, competitive, or opposite communication between self and other. We constructed models of coexistent dialogue in which self and other were positioned side by side and communicated sympathetically. We propose new mediation models for narrative relationships. The mediation models are based on triadic relationships that incorporate a medium or a mediator along with self and other. We constructed three types of mediation model. In the first type, called the "Joint Attention Model", self and other are positioned side by side and share attention with the medium. In the second type, the "Triangle Model", an agent mediates between self and other. In the third type, the "Caring Model", a caregiver stands beside the communication between self and other. We apply the three models to the illness narratives of medical professionals and patients. As these groups have different views and experiences of disease or illness, triadic mediation facilitates the ability to see things from the other person's perspective and to bridge differences in people's experiences and feelings. These models would be useful for medical education in various situations, such as in considering the relationships between senior and junior doctors and between old and young patients.

**Keywords :** illness narrative, mediation, psychology, model, medical education

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