## World Academy of Science, Engineering and Technology International Journal of Urban and Civil Engineering Vol:14, No:04, 2020

## Platform Urbanism: Planning towards Hyper-Personalisation

**Authors :** Provides Ng

**Abstract :** Platform economy is a peer-to-peer model of distributing resources facilitated by community-based digital platforms. In recent years, digital platforms are rapidly reconfiguring the public realm using hyper-personalisation techniques. This paper aims at investigating how urban planning can leapfrog into the digital age to help relieve the rising tension of the global issue of labour flow; it discusses the means to transfer techniques of hyper-personalisation into urban planning for plasticity using platform technologies. This research first denotes the limitations of the current system of urban residency, where the system maintains itself on the circulation of documents, which are data on paper. Then, this paper tabulates how some of the institutions around the world, both public and private, digitise data, and streamline communications between a network of systems and citizens using platform technologies. Subsequently, this paper proposes ways in which hyperpersonalisation can be utilised to form a digital planning platform. Finally, this paper concludes by reviewing how the proposed strategy may help to open up new ways of thinking about how we affiliate ourselves with cities.

Keywords: platform urbanism, hyper-personalisation, digital inventory, urban accessibility

Conference Title: ICLAUP 2020: International Conference on Landscape Architecture and Urban Planning

**Conference Location :** Lisbon, Portugal **Conference Dates :** April 16-17, 2020